



A Community of Healing™

Frequently Asked Questions

This is certainly not a typical year and this will not be a typical concert in the park. The good news is that we have come up with a safe and creative way to continue our concert in the park tradition with a spin on it! We understand that you may have questions about our plans for the 'Concert in your Car' event, given the nature of the pandemic, so we have put together this FAQ to help you better understand what to expect.

Concert in your Car on Saturday, April 24th, 2021 Ponte Vedra Concert Hall Field

Will I receive my tickets in the mail?

No. Please print your purchase confirmation from registration and bring it with you to the event or be prepared to show the confirmation on your phone before entering.

Will you be following COVID-19 safety protocols?

Yes. Masks, gloves when handling food, and the frequent use of hand sanitizer will be required of all volunteers and catering staff. Guests will be socially distanced, and be required to wear masks at all times if you are not eating or drinking when outside your car. These safety requirements will be modified as needed to create a safe environment. We ask all of our guests to join us in making this a safe and enjoyable event.

Can I bring my children?

No. Since we will be serving alcohol on the premises anyone under the age of 21 will not be admitted.

What time should I arrive?

The program starts at 6 pm, so please arrive by then so that we can quickly get all of the vehicles parked. Smaller vehicles will be parked in front with larger vehicles parked in the rear to help ensure that everyone is able to clearly see the screen. Keep in mind all those with larger trucks and SUVs will be parked in the back even if you are a sponsor for viewing purposes.

Do I have to remain inside my vehicle?

No, but we do ask our guests to remain by your vehicles. You can bring collapsable chairs and sit or stand outside of your vehicle, but we do ask our guests to maintain social distancing protocols and use masks when you are not eating or drinking out of your car and when visiting the restrooms. You will be asked to avoid congregating in large groups and we will enforce social distancing.

What is included with each ticket?

Live music from The Chris Thomas Band, prepared meals from our caterer, and two drink tickets per person. Food will be handed out to each car on arrival. Vegetarian food options are available- make sure to indicate you want the Vegetarian meal option on your ticket.

Will there be a silent auction this year?

No, however, there will be a raffle at the concert, so bring extra cash if you plan on participating. Raffle Tickets will be \$10 each.

What do we do with our trash?

To avoid excessive congregation we will not have trash cans on site. We will place all meals in a bag and ask that everyone uses that bag to collect their trash and dispose of it when they get home.

Will there be bathrooms on-site?

Since we are using the Ponte Vedra Concert Hall Field we will have access to the hall and be allowed to use their bathrooms. Please wear a mask when going to the bathroom and maintain social distancing.

What happens in the event of inclement weather?

If the forecast calls for sprinkles or light rain on the day of the event, the drive-in concert will go on as planned! If heavy showers and lightning are expected, we will be forced to cancel the event. In the event of a cancellation, we will post this information on our website and Facebook event page and also notify you by email.

If Gabriel House of Care is required to cancel the event due to inclement weather, a resurgence of the pandemic, or other similar unforeseen circumstances, will I receive a refund?

Yes, but only if requested as we will be rescheduling the concert. However, please consider donating this amount to Gabriel House of Care to help us cover the expenses we will still incur to support patients and their caregivers.

If you have questions we did not address, please contact
Valerie Callahan at vcallahan@gabrielhoc.org

Thank you for your support!